

Reynolds Assurance Program (RAP)

The Reynolds Assurance Program (RAP) is the most aggressive wheel warranty policy of its kind. It offers absolute, no questions asked coverage, in the event of damage to your wheels. This allows you to drive a little harder into that corner or descend a little faster on single track with the knowledge that your wheels are covered by the best protection plan available. The RAP program is the first to cover both road and mountain carbon wheels direct from the manufacturer. Customers who purchase a Reynolds wheelset from an authorized dealer have the option to invest in RAP, a two year damage protection plan for any wheelset being used in its intended fashion.

To register, visit reynoldscycling.com. At this time you will need your serial numbers, which are located in the tube bed of your Reynolds wheels and your authorized dealer code, which can be obtained from your dealer. You will need to fill out all required fields and pay online with a credit card. Once submitted, you will receive an email confirmation shortly thereafter with your 4 digit confirmation number. Cost for coverage is \$250 and must be purchased within 30 days from your original purchase. This program lasts 2 years from the original date of purchase and once purchased a RAP program is non-refundable and non-transferable.

Cost:

- RAP Program price is \$250 for 2 years coverage; repair or replace at sole discretion of Reynolds Cycling, L.L.C.
- RAP is a two year accident protection plan which covers minor repairs and wheel replacement in the event of damage or crash under normal use. Individual wheel replacement is limited to 1 replacement per wheel, 1 front and 1 rear.

CRASH REPLACEMENT PROGRAM COST PER WHEEL:

- Pricing as follows for a customer without RAP coverage (pricing per wheel includes wheel rebuild and labor, spokes, nipples and hub service).
 - \$800 66C
 - \$750 32C/ 46C and 66 T
 - \$700 32T and 46T
 - \$625 FABRIC
 - \$450 Attack, Assault, and Strike
 - \$625 MTN XC/AM/C

*All prices are subject to change without notice.

SHIPPING COST COVERAGE:

- Warrantable product worldwide, Reynolds Cycling's RAP program does not cover shipping costs, the customer pays both directions. Photo documentation and a Return Material Authorization number issued by Reynolds Cycling, L.L.C. technical department will be required for Reynolds to cover all shipping costs.
- RAP Program: Customer pays shipping cost for delivery to Reynolds Cycling and shipping costs back to Customer
- Non Warranty or Repair product worldwide: Customer pays shipping cost for delivery to and from Reynolds Cycling.

If you have questions or comments on the Reynolds Assurance Program or need to have service using the RAP program feel free to contact us at anytime. We can be reached at info@reynoldscycling.com or call 866.798.3040. Thanks for supporting Reynolds Cycling!